

S.	Course Title	Date	Location	Scope
April				
1	Competency-Based Training for Dangerous Goods Instructors	27/04 - 01/05	Cairo	DGR
2	Air Crew Health education program	28/04 - 30/04	Cairo	Aviation Medicine
May				
3	Lean Six Sigma	04/05 - 08/05	Cairo	Quality
4	Aircraft Maintenance and Engineering Management	04/05 - 08/05	Cairo	Maintenance
5	Aircraft Mass and Balance	04/05 - 07/05	Amman	Safety
6	Code Sharing & Interline Agreements	04/05 - 07/05	Amman	Airline Management
7	Driving Transition to AIM	04/05 - 15/05	Cairo	Air Navigation Services
8	Performance – Based Navigation (PBN) Operational and Risk Approval Course	04/05 - 08/05	Cairo	Air Navigation Services
9	Principles of Inspection for Civil Aviation Inspectors	04/05 - 08/05	Cairo	Civil Aviation
10	Quality Management system for ATSEP	04/05 - 08/05	Amman	Air Navigation Services
11	Unruly Passenger Prevention and Response	04/05 - 06/05	Amman	HR and Development
12	Leadership and Decision Making	05/05 - 07/05	Amman	HR and Development
13	SAFA Essentials	05/05 - 06/05	Cairo	Quality
14	Advanced Aviation Medicine	11/05 - 15/05	Cairo	Aviation Medicine

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15	Air Traffic Safety Electronics Personnel (ATSEP) Basic and Shared	11/05 - 22/05	Amman	Air Navigation Services
16	Aircraft Handling (Weight & Balance)	11/05 - 15/05	Amman	Ground Operations
17	Airline Costing - Measuring the Profitability of Routes and Products	11/05 - 14/05	Cairo	Airline Management
18	National Facilitation Program & Facilitation Committees	11/05 - 15/05	Amman	Airports
19	Security Management System (SeMS)	11/05 - 15/05	Amman	Security
20	Airlines Cost Classification & Cost Allocation	12/05 - 15/05	Cairo	Finance & Accounting
21	DGR for Processing and Accepting DG consignments - Recurrent	12/05 - 14/05	Amman	DGR
22	Fatigue Risk Management Systems	12/05 - 15/05	Amman	Safety
23	Safety Risk Assessment	13/05 - 15/05	Amman	Safety
24	Airline Safety Investigation	18/05 - 22/05	Amman	Safety
25	Effective Training Coordinator Skills	18/05 - 20/05	Cairo	HR and Development
26	Emergency Response Planning And Crisis Communication	18/05 - 22/05	Amman	Emergency Response
27	Inspection and Quality Control System for A/C Component Maintenance	19/05 - 22/05	Amman	Quality
28	Aviation Fuel Management	20/05 - 22/05	Amman	Fuel & Environment
29	SGHA-SLA & Effective Negotiation Behaviors Workshop	25/05 - 29/05	Cairo	Ground Operations

S.	Course Title	Date	Location	Scope
June				
30	General Data Protection Regulations	01/06 - 01/06	Cairo	Security
31	Quality Management System	01/06 - 04/06	Amman	Quality
32	Excel Data Analysis	02/06 - 04/06	Cairo	Marketing & Sales
33	Safety Audit Training	02/06 - 04/06	Amman	Safety
34	De-Icing/Anti-Icing	11/06 - 11/06	Amman	Ground Operations
35	ANS AIS Inspector	15/06 - 19/06	Cairo	Air Navigation Services
36	Basic Cargo Skills & Procedures	15/06 - 19/06	Amman	Cargo
37	DGR for Processing and Accepting DG consignments - Initial	15/06 - 19/06	Amman	DGR
38	Documentation Establishment, Issuance & Control System	15/06 - 18/06	Cairo	Quality
39	Electrical Practices & Tools (EWIS)	15/06 - 16/06	Amman	Maintenance
40	Global Navigation Satellite System (GNSS) and Augmentation Systems	15/06 - 19/06	Amman	Air Navigation Services
41	Ground Handling Agreements	15/06 - 19/06	Cairo	Air Law & Agreements
42	Strategic Management and Planning	15/06 - 17/06	Amman	Airline Management
43	Customer services for Ground Handling	16/06 - 19/06	Amman	Marketing & Sales
44	Change Management	17/06 - 19/06	Amman	HR and Development

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45	First Aid	18/06 - 19/06	Cairo	Aviation Medicine
46	Ancillary Revenue for Airline Industry	22/06 - 25/06	Cairo	Finance & Accounting
47	Human Factors in Aviation	22/06 - 25/06	Amman	Safety
48	Baggage Claims and Proration	23/06 - 25/06	Cairo	Ground Operations
49	Managing Sales: Opportunities and Risks	30/06 - 03/07	Cairo	Marketing & Sales
July				
50	Airlines and Airports Cybersecurity	01/07 - 03/07	Amman	Security
51	Air Cargo Management	06/07 - 10/07	Amman	Cargo
52	Air Law for Non-Lawyers	06/07 - 10/07	Amman	Air Law & Agreements
53	ARO and AIS Briefing Service	06/07 - 17/07	Cairo	Air Navigation Services
54	Aviation Crisis and Risk Management	06/07 - 10/07	Amman	Safety
55	Aviation Internal Auditor	06/07 - 10/07	Cairo	Quality
56	Crew Scheduling Policy & Procedures & FTLs & Rest Requirements for Flight & Cabin Crew	06/07 - 10/07	Amman	Safety
57	Human Resources in Aviation	06/07 - 10/07	Amman	HR and Development
58	International Aviation Law	06/07 - 10/07	Amman	Air Law & Agreements
59	Optical Fiber Network Planning and Installations	06/07 - 31/07	Amman	Air Navigation Services

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60	Passenger Fares & Ticketing - Intermediate	06/07 - 09/07	Cairo	Fares & Ticketing
61	Aeromedical Inspector	13/07 - 17/07	Cairo	Aviation Medicine
62	Air Transport Facilitation Management	13/07 - 17/07	Amman	Civil Aviation
63	Security Audits & Inspection (Quality Control)	13/07 - 17/07	Amman	Security
64	Aviation Liquidity and Cash Management	14/07 - 17/07	Cairo	Finance & Accounting
65	Innovation- A Strategy to Create Success	27/07 - 31/07	Cairo	HR and Development
66	DGR for Processing and Accepting DG consignments - Recurrent	29/07 - 31/07	Amman	DGR
August				
67	AIS Publications (PUB)	03/08 - 14/08	Cairo	Air Navigation Services
68	Fuel Tank Safety	03/08 - 04/08	Amman	Maintenance
69	Optical distribution networks (FTTH)	03/08 - 21/08	Amman	Air Navigation Services
70	Safety Risk Management	03/08 - 05/08	Amman	Safety
71	Fundamentals of Human Resources	05/08 - 07/08	Amman	HR and Development
72	Advanced Airport Operations Management	10/08 - 14/08	Amman	Airports
73	Advanced Airport Operations Management	10/08 - 14/08	Amman	Airports
74	Passenger Proration	10/08 - 14/08	Amman	Marketing & Sales

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75	The Art of Power Supplying in ANSPs (Advanced)	10/08 - 21/08	Amman	Air Navigation Services
76	Introduction to Aviation Insurance	12/08 - 14/08	Amman	Air Law & Agreements
77	Accomplishment of Diploma Certificates	17/08 - 28/08	Cairo	Aviation Medicine
78	Contract Negotiation	17/08 - 19/08	Amman	Air Law & Agreements
79	DGR for Processing and Accepting DG consignments - Initial	17/08 - 21/08	Amman	DGR
80	Cost Accounting for Control and Decision Making	18/08 - 21/08	Cairo	Finance & Accounting
81	Public Relations & Communication	18/08 - 21/08	Cairo	Airline Management
82	Air Traffic Safety Electronics Personnel (ATSEP) Assessor	24/08 - 28/08	Amman	Air Navigation Services
83	Business Continuity Management (BCM)	24/08 - 28/08	Amman	Airline Management
84	Security Risk and Crisis Management	24/08 - 28/08	Amman	Security
85	SAFA Inspection	25/08 - 28/08	Cairo	Quality
September				
86	Documentation Establishment, Issuance & Control System	01/09 - 04/09	Cairo	Quality
87	AIS Officer initial	07/09 - 02/10	Cairo	Air Navigation Services
88	Introduction to the Airline Business	07/09 - 11/09	Cairo	Management & Leadership

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89	Microwave and Optical Transmission	07/09 - 02/10	Amman	Air Navigation Services
90	Station / Ground Handling Management	07/09 - 11/09	Amman	Ground Operations
91	Train the Trainer	07/09 - 11/09	Cairo	HR and Development
92	Security Threats Against Aviation	09/09 - 11/09	Amman	Security
93	Air Transport System	14/09 - 18/09	Amman	Airports
94	Root Cause Analysis	16/09 - 18/09	Cairo	Quality
95	Aviation Internal Auditor	21/09 - 25/09	Cairo	Quality
96	Finance for Non-Finance Managers	21/09 - 24/09	Cairo	Finance & Accounting
97	Introduction to Airline Revenue Management	21/09 - 25/09	Amman	Network & Revenue Management
98	Train the Trainer -Safety Management System	21/09 - 25/09	Amman	Safety
99	Contracting in the Airline Industry	22/09 - 25/09	Amman	Air Law & Agreements
100	DGR for Processing and Accepting DG consignments - Recurrent	23/09 - 25/09	Amman	DGR
101	Ramp Handling & Services	29/09 - 02/10	Amman	Ground Operations
102	Customer Service & VIP Handling	30/09 - 02/10	Cairo	HR and Development
103	Ground Operations Management in Airport Environment	30/09 - 02/10	Amman	Ground Operations

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October				
104	Air Traffic Safety Electronics Personnel (ATSEP) Qualification: Navigation	05/10 - 16/10	Amman	Air Navigation Services
105	Maintenance Production Planning and Control	05/10 - 07/10	Amman	Maintenance
106	TOT for AVSEC	05/10 - 09/10	Amman	Security
107	Live Animals Transportation Regulations	07/10 - 09/10	Amman	Cargo
108	SMS – Implementation and Control	07/10 - 09/10	Amman	Safety
109	AIS Officer Functional training	12/10 - 30/10	Cairo	Air Navigation Services
110	ATSEP-CNS/ATM _ DAT-DS	12/10 - 16/10	Amman	Air Navigation Services
111	Basic Passenger Ground Services	12/10 - 15/10	Amman	Ground Operations
112	Quality Management System	12/10 - 15/10	Cairo	Quality
113	Safety Risk Assessment	14/10 - 16/10	Cairo	Safety
114	Lean Six Sigma	19/10 - 23/10	Cairo	Quality
115	DGR for Processing and Accepting DG consignments - Initial	19/10 - 23/10	Amman	DGR
116	Financial Management in Aviation	19/10 - 23/10	Cairo	Finance & Accounting
117	Charisma & Media Diplomacy	26/10 - 30/10	Cairo	Management & Leadership
118	Safety Management Systems (SMS)	26/10 - 30/10	Amman	Safety



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119	Decision Making and Problem Solving	28/10 - 30/10	Cairo	HR and Development
November				
120	DGR for Processing and Accepting DG consignments - Recurrent	02/11 - 04/11	Amman	DGR
121	Documentation Establishment, Issuance & Control System	02/11 - 05/11	Amman	Quality
122	IOSA Airline Auditor	02/11 - 06/11	Cairo	Quality
123	Modern Finance & Procurement	02/11 - 05/11	Cairo	Finance & Accounting
124	Security Management System (SeMS)	02/11 - 06/11	Cairo	Security
125	Standard Ground Handling Agreements	02/11 - 06/11	Amman	Ground Operations
126	Competency-Based Interviewing Skills	03/11 - 06/11	Amman	HR and Development
127	ISAGO Preparation & Implementation for Ground Operations	03/11 - 06/11	Cairo	Ground Operations
128	Air Traffic Safety Electronics Personnel (ATSEP) Qualification: Communication	16/11 - 27/11	Amman	Air Navigation Services
129	Competency-Based Training for Dangerous Goods Instructors	16/11 - 20/11	Cairo	DGR
130	Contract Management in the Aviation Industry	16/11 - 19/11	Amman	Air Law & Agreements
131	Satellite Communication System	16/11 - 27/11	Amman	Air Navigation Services
132	Crisis Leadership	25/11 - 27/11	Cairo	HR and Development

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133	Threat & Risk Audit Matrix (TRAM)	30/11 - 03/12	Cairo	Safety
December				
134	Dynamic Pricing & Revenue Management	01/12 - 04/12	Amman	Airline Management
135	Route Forecasting & Development	01/12 - 04/12	Amman	Network & Revenue Management
136	Building Performance Management Systems and KPIs	02/12 - 04/12	Amman	HR and Development
137	HR Policies, Manuals, & Codes of Conduct	02/12 - 04/12	Amman	HR and Development
138	Advanced Communication Skills	07/12 - 11/12	Cairo	HR and Development
139	Air Traffic Safety Electronics Personnel (ATSEP) Nav aids	07/12 - 11/12	Amman	Air Navigation Services
140	Airport Customer Care	07/12 - 11/12	Amman	Airports
141	Aviation Organizational Behavior	07/12 - 11/12	Cairo	Management & Leadership
142	Behavioral Analysis and Predictive Screening Strategies	14/12 - 17/12	Amman	Security
143	Consumer Protection Rights	14/12 - 18/12	Amman	Air Law & Agreements
144	Aircraft Acquisition and Finance	21/12 - 23/12	Amman	Finance & Accounting