

S.	Course Title	Date	Location	Scope
July				
1	Air Cargo Management	04/07 - 07/07	Live sessions	Cargo
2	Airport Management	04/07 - 08/07	Live sessions	Airports
3	Instructional Techniques	04/07 - 08/07	Live sessions	Human Performance
4	Human Resources in Aviation	05/07 - 08/07	Live sessions	Human Performance
5	Security Threats Against Aviation	06/07 - 07/07	Live sessions	Security
6	Cargo Skills and Procedures	25/07 - 29/07	Live sessions	Cargo
7	Live Animals Transportation Regulations	27/07 - 29/07	Live sessions	Cargo
August				
8	Aeronautical Study and Risk Assessment for CAA and Airports staff	01/08 - 05/08	Live sessions	Airports
9	Basics of Crisis Management & Emergency Response Planning	01/08 - 03/08	Live sessions	Emergency
10	Crew Resource Management (CRM) for Instructors	01/08 - 05/08	Live sessions	Safety
11	Station / Ground Handling Management	01/08 - 05/08	Live sessions	Airline Management
12	Disruptive Passengers	02/08 - 03/08	Live sessions	Air Law & Agreements
13	HR challenges and risks during and after the pandemic crisis	02/08 - 04/08	Live sessions	Human Performance
14	Perishable Cargo Handling	03/08 - 05/08	Live sessions	Cargo

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15	Airline Response "Go Team"	04/08 - 05/08	Live sessions	Emergency
16	Air Transport System	08/08 - 12/08	Live sessions	Airports
17	Airport Emergency Planning (AEP)	08/08 - 12/08	Live sessions	Airports
18	Dynamic Pricing & Revenue Management	08/08 - 11/08	Live sessions	Revenue
19	Human Resources for Non-Human Resources Managers	08/08 - 10/08	Live sessions	Human Performance
20	Dangerous Goods Regulations (recurrent) Cat 10	09/08 - 09/08	Live sessions	Cargo
21	SAFA Essentials	09/08 - 10/08	Live sessions	Safety
22	Baggage Handling (Lost & Found)	15/08 - 18/08	Live sessions	Airlines
23	Dangerous Goods Regulations (initial) Cat 10	15/08 - 17/08	Live sessions	Cargo
24	TOT for Aviation Security	15/08 - 19/08	Live sessions	Security
25	Virtual Trainer	15/08 - 17/08	Live sessions	Human Performance
26	Analysis of Airports and Airlines Relationship	22/08 - 24/08	Live sessions	Airports
27	Aviation Security Profiling	22/08 - 26/08	Live sessions	Security
28	Dangerous Goods Regulations Recurrent (Cat 6)	22/08 - 24/08	Live sessions	Cargo
29	Financial Management in Aviation	22/08 - 25/08	Live sessions	Finance
30	Essential Skills for New Managers	23/08 - 26/08	Live sessions	Human Performance

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31	Aircraft Acquisition & Finance	29/08 - 30/08	Live sessions	Finance
32	Dangerous Goods Regulations (initial) Cat 11	29/08 - 29/08	Live sessions	Cargo
33	Dangerous Goods Regulations (recurrent) Cat 11	31/08 - 31/08	Live sessions	Cargo
September				
34	Airport Collaborative Decision Making (A-CDM)	05/09 - 09/09	Live sessions	Airports
35	Consumer Protection Rights	05/09 - 08/09	Live sessions	Air Law & Agreements
36	Developing the Competencies of Airline Country Managers	05/09 - 09/09	Live sessions	Human Performance
37	Finance for Non-Finance Managers	05/09 - 08/09	Live sessions	Finance
38	Human Factors for Ground Operations	05/09 - 09/09	Live sessions	Safety
39	Quality Management System	05/09 - 07/09	Live sessions	Quality
40	Airside Safety Operations and Management	12/09 - 15/09	Live sessions	Airports
41	Code Sharing & Interline Agreements	12/09 - 14/09	Live sessions	Airline Management
42	ICAO Cargo & Mail Security	12/09 - 16/09	Live sessions	Security
43	International Aviation Law	12/09 - 15/09	Live sessions	Air Law & Agreements
44	TOT for AVSEC	12/09 - 16/09	Live sessions	Security
45	Brand Management	13/09 - 15/09	Live sessions	Marketing & Sales

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46	Strategic Management & Planning	13/09 - 15/09	Live sessions	Airline Management
47	Establishment and Management of a Family Assistance Centre	15/09 - 16/09	Live sessions	Emergency
48	Basic Aviation Medicine	19/09 - 23/09	Live sessions	Aviation Medicine
49	Human Factors in Aviation	19/09 - 22/09	Live sessions	Safety
50	SMS – Implementation and Control	20/09 - 22/09	Live sessions	Safety
51	Fundamentals of Human Resources	21/09 - 23/09	Live sessions	Human Performance
52	Aircraft Leasing Management	26/09 - 28/09	Live sessions	Finance
53	Aviation Post-Crisis Leadership Skills	26/09 - 28/09	Live sessions	Human Performance
October				
54	Station / Ground Handling Management	03/10 - 07/10	Live sessions	Airline Management
55	Airline Marketing & Sales	04/10 - 07/10	Live sessions	Marketing & Sales
56	Airport Ramp Services	04/10 - 07/10	Live sessions	Ground Operations
57	Cost Reduction Strategies in the Airline Industry	04/10 - 07/10	Live sessions	Revenue
58	Advanced Aviation Medicine	10/10 - 14/10	Live sessions	Aviation Medicine
59	Aviation Security Management Systems	10/10 - 14/10	Live sessions	Security
60	Safety Management Systems (SMS)	10/10 - 14/10	Live sessions	Safety

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61	Cargo Supply Chain and Transport Modes	11/10 - 14/10	Live sessions	Cargo
62	Advanced Sales Strategies for Airlines	11/10 - 14/10	Live sessions	Marketing & Sales
63	Airline Finance & Accounting Management	11/10 - 14/10	Live sessions	Finance
64	ICAO Crisis Management	17/10 - 21/10	Live sessions	Security
65	Safety Performance Indicators (SPIs)	17/10 - 19/10	Live sessions	Safety
66	Lean Six Sigma	18/10 - 21/10	Live sessions	Quality
67	Training Needs Assessment	24/10 - 26/10	Live sessions	Human Performance
November				
68	Documents Control Systems	02/11 - 04/11	Live sessions	Quality
69	Aviation Internal Auditor	07/11 - 10/11	Live sessions	Quality
70	Standard Ground Handling Agreements	07/11 - 11/11	Live sessions	Air Law & Agreements
71	Airline Selling Skills	08/11 - 10/11	Live sessions	Marketing & Sales
72	Passenger Fares & Ticketing - Basic	08/11 - 11/11	Live sessions	Airlines
73	Aircraft Safety Investigation	14/11 - 18/11	Live sessions	Safety
74	Public Relations (P.R.) & Communication	21/11 - 23/11	Live sessions	Airline Management
75	Cost Reduction Through Leadership	22/11 - 24/11	Live sessions	Airline Management
December				

S.	Course Title	Date	Location	Scope
76	Customer Service & VIP Handling	05/12 - 07/12	Live sessions	Airline Management
77	SMS For Ground Operations	05/12 - 09/12	Live sessions	Ground Operations
78	Aircraft Maintenance for Financiers	06/12 - 09/12	Live sessions	Maintenance
79	Aviation Medicine Refresher	12/12 - 15/12	Live sessions	Aviation Medicine