

S.	Course Title	Date	Location	Scope
April				
1	Competency-Based Training for Dangerous Goods Instructors	27/04 - 01/05	Cairo	DGR
2	Air Crew Health education program	28/04 - 30/04	Cairo	Aviation Medicine
3	Business Succession Planning	28/04 - 30/04	Live sessions	Airline Management
4	Cargo Marketing	28/04 - 30/04	Live sessions	Cargo
May				
5	Lean Six Sigma	04/05 - 08/05	Cairo	Quality
6	Advanced Aviation sustainability	04/05 - 06/05	Live sessions	Fuel & Environment
7	Aircraft Maintenance and Engineering Management	04/05 - 08/05	Cairo	Maintenance
8	Aircraft Mass and Balance	04/05 - 07/05	Amman	Safety
9	Airport Self Inspection	04/05 - 08/05	Live sessions	Airports
10	Code Sharing & Interline Agreements	04/05 - 07/05	Amman	Airline Management
11	Driving Transition to AIM	04/05 - 15/05	Cairo	Air Navigation Services
12	Performance – Based Navigation (PBN) Operational and Risk Approval Course	04/05 - 08/05	Cairo	Air Navigation Services
13	Principles of Inspection for Civil Aviation Inspectors	04/05 - 08/05	Cairo	Civil Aviation
14	Quality Management system for ATSEP	04/05 - 08/05	Amman	Air Navigation Services

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15	Unruly Passenger Prevention and Response	04/05 - 06/05	Amman	HR and Development
16	Leadership and Decision Making	05/05 - 07/05	Amman	HR and Development
17	SAFA Essentials	05/05 - 06/05	Cairo	Quality
18	Corporate Rivalry and Market Power: Competition Issues in Aviation	06/05 - 08/05	Live sessions	Marketing & Sales
19	Advanced Aviation Medicine	11/05 - 15/05	Cairo	Aviation Medicine
20	Air Traffic Safety Electronics Personnel (ATSEP) Basic and Shared	11/05 - 22/05	Amman	Air Navigation Services
21	Aircraft Handling (Weight & Balance)	11/05 - 15/05	Amman	Ground Operations
22	Airline Costing - Measuring the Profitability of Routes and Products	11/05 - 14/05	Cairo	Airline Management
23	Aviation Statistical Analysis and Forecasting Techniques	11/05 - 15/05	Live sessions	Civil Aviation
24	National Facilitation Program & Facilitation Committees	11/05 - 15/05	Amman	Airports
25	Risk-Based IOSA for Airlines	11/05 - 15/05	Live sessions	Safety
26	Security Management System (SeMS)	11/05 - 15/05	Amman	Security
27	Airlines Cost Classification & Cost Allocation	12/05 - 15/05	Cairo	Finance & Accounting
28	DGR for Processing and Accepting DG consignments - Recurrent	12/05 - 14/05	Amman	DGR
29	Fatigue Risk Management Systems	12/05 - 15/05	Amman	Safety

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30	Safety Risk Assessment	13/05 - 15/05	Amman	Safety
31	Air Transport Economics	18/05 - 22/05	Live sessions	Civil Aviation
32	Airline Safety Investigation	18/05 - 22/05	Amman	Safety
33	Airlines' Strategic Key Account Management	18/05 - 21/05	Live sessions	Marketing & Sales
34	Airport Commercial and Financial Management	18/05 - 22/05	Live sessions	Finance & Accounting
35	Effective Training Coordinator Skills	18/05 - 20/05	Cairo	HR and Development
36	Elevating Employee Experience	18/05 - 20/05	Live sessions	HR and Development
37	E-Marketing In The Aviation Industry	18/05 - 22/05	Live sessions	Marketing & Sales
38	Emergency Response Planning And Crisis Communication	18/05 - 22/05	Amman	Emergency Response
39	International Criminal Aviation Law	18/05 - 22/05	Live sessions	Air Law & Agreements
40	Runway Incursion Prevention (RIP)	18/05 - 22/05	Live sessions	Airports
41	Inspection and Quality Control System for A/C Component Maintenance	19/05 - 22/05	Amman	Quality
42	Aviation Fuel Management	20/05 - 22/05	Amman	Fuel & Environment
43	SGHA-SLA & Effective Negotiation Behaviors Workshop	25/05 - 29/05	Cairo	Ground Operations
44	Fuel Efficiency and Conservation	26/05 - 29/05	Live sessions	Fuel & Environment

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45	Sustainable Aviation Fuels (SAF)	26/05 - 29/05	Live sessions	Fuel & Environment
46	Virtual Trainer	27/05 - 29/05	Live sessions	HR and Development
June				
47	Airline Fleet Management	01/06 - 04/06	Live sessions	Management & Leadership
48	General Data Protection Regulations	01/06 - 01/06	Cairo	Security
49	Quality Management System	01/06 - 04/06	Amman	Quality
50	Revenue Management & Pricing	01/06 - 04/06	Live sessions	Network & Revenue Management
51	Business Continuity Plan in Aviation	02/06 - 04/06	Live sessions	Airports
52	Consumer Behavior Models & Analysis	02/06 - 04/06	Live sessions	Air Law & Agreements
53	Excel Data Analysis	02/06 - 04/06	Cairo	Marketing & Sales
54	Introduction To the Aviation Industry	02/06 - 04/06	Live sessions	Airline Management
55	Safety Audit Training	02/06 - 04/06	Amman	Safety
56	De-Icing/Anti-Icing	11/06 - 11/06	Amman	Ground Operations
57	Airport Certification	15/06 - 19/06	Live sessions	Airports
58	Airside Safety for CAA and Airports staff	15/06 - 19/06	Live sessions	Safety
59	ANS AIS Inspector	15/06 - 19/06	Cairo	Air Navigation Services

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60	Basic Cargo Skills & Procedures	15/06 - 19/06	Amman	Cargo
61	Developing Airline-Airport Relationships	15/06 - 17/06	Live sessions	Airports
62	DGR for Processing and Accepting DG consignments - Initial	15/06 - 19/06	Amman	DGR
63	Documentation Establishment, Issuance & Control System	15/06 - 18/06	Cairo	Quality
64	Electrical Practices & Tools (EWIS)	15/06 - 16/06	Amman	Maintenance
65	Global Navigation Satellite System (GNSS) and Augmentation Systems	15/06 - 19/06	Amman	Air Navigation Services
66	Ground Handling Agreements	15/06 - 19/06	Cairo	Air Law & Agreements
67	Strategic Management and Planning	15/06 - 17/06	Amman	Airline Management
68	Customer services for Ground Handling	16/06 - 19/06	Amman	Marketing & Sales
69	Management of Airline Marketing and Sales	16/06 - 19/06	Live sessions	Marketing & Sales
70	Carbon Offsets for Aviation	17/06 - 19/06	Live sessions	Fuel & Environment
71	Change Management	17/06 - 19/06	Amman	HR and Development
72	Emotional Intelligence	17/06 - 19/06	Live sessions	HR and Development
73	Smart Change & Modernization in Aviation Management	17/06 - 19/06	Live sessions	Airports
74	Airside Ramp Safety	18/06 - 19/06	Live sessions	Safety

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75	First Aid	18/06 - 19/06	Cairo	Aviation Medicine
76	Ancillary Revenue for Airline Industry	22/06 - 25/06	Cairo	Finance & Accounting
77	Human Factors in Aviation	22/06 - 25/06	Amman	Safety
78	Sustainable Aviation Fuels (SAF)	22/06 - 26/06	Live sessions	Fuel & Environment
79	Baggage Claims and Proration	23/06 - 25/06	Cairo	Ground Operations
80	Crisis Management Leadership	24/06 - 24/06	Live sessions	Emergency Response
81	Managing Sales: Opportunities and Risks	30/06 - 03/07	Cairo	Marketing & Sales
July				
82	Airlines and Airports Cybersecurity	01/07 - 03/07	Amman	Security
83	HR challenges and risks during and after the pandemic crisis	01/07 - 03/07	Live sessions	HR and Development
84	Air Cargo Management	06/07 - 10/07	Amman	Cargo
85	Air Law for Non-Lawyers	06/07 - 10/07	Amman	Air Law & Agreements
86	ARO and AIS Briefing Service	06/07 - 17/07	Cairo	Air Navigation Services
87	Aviation Crisis and Risk Management	06/07 - 10/07	Amman	Safety
88	Aviation Internal Auditor	06/07 - 10/07	Cairo	Quality
89	Aviation Organizational Behavior	06/07 - 10/07	Live sessions	Management & Leadership

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90	Aviation Statistical Analysis (using EXCEL S/W)	06/07 - 10/07	Live sessions	Airports
91	Aviation Strategies and Policies	06/07 - 10/07	Live sessions	Civil Aviation
92	Aviation sustainability	06/07 - 10/07	Live sessions	Fuel & Environment
93	Crew Scheduling Policy & Procedures & FTLs & Rest Requirements for Flight & Cabin Crew	06/07 - 10/07	Amman	Safety
94	Human Resources in Aviation	06/07 - 10/07	Amman	HR and Development
95	International Aviation Law	06/07 - 10/07	Amman	Air Law & Agreements
96	Optical Fiber Network Planning and Installations	06/07 - 31/07	Amman	Air Navigation Services
97	Passenger Fares & Ticketing - Intermediate	06/07 - 09/07	Cairo	Fares & Ticketing
98	Safety Management Systems (SMS)	06/07 - 10/07	Live sessions	Safety
99	Baggage Operations - Servicing & Handling Perspectives	07/07 - 10/07	Live sessions	Ground Operations
100	Cost Reduction Strategies in the Airline Industry	07/07 - 10/07	Live sessions	Airline Management
101	Aeromedical Inspector	13/07 - 17/07	Cairo	Aviation Medicine
102	AI Driven HR	13/07 - 15/07	Live sessions	HR and Development
103	Air Transport Facilitation Management	13/07 - 17/07	Amman	Civil Aviation

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104	Applied Research Methods in Aviation (ARM)	13/07 - 17/07	Live sessions	Airline Management
105	Disruptive Passengers	13/07 - 14/07	Live sessions	Air Law & Agreements
106	Passenger/Airport Facilitation	13/07 - 16/07	Live sessions	Airports
107	Root Cause Analysis	13/07 - 15/07	Live sessions	Quality
108	Security Audits & Inspection (Quality Control)	13/07 - 17/07	Amman	Security
109	SMS for aircraft maintenance organizations	13/07 - 17/07	Live sessions	Safety
110	Aviation Liquidity and Cash Management	14/07 - 17/07	Cairo	Finance & Accounting
111	CORSIA Key designed elements & (MRV)	14/07 - 17/07	Live sessions	Fuel & Environment
112	Aviation Key Performance Indicators & Optimization	27/07 - 31/07	Live sessions	Airports
113	Innovation- A Strategy to Create Success	27/07 - 31/07	Cairo	HR and Development
114	Operational Excellence- Achieving sustainable business growth	27/07 - 31/07	Live sessions	Airline Management
115	DGR for Processing and Accepting DG consignments - Recurrent	29/07 - 31/07	Amman	DGR
August				
116	Advanced Safety Management System	03/08 - 07/08	Live sessions	Safety
117	AIS Publications (PUB)	03/08 - 14/08	Cairo	Air Navigation Services

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118	Annex 14 Vol. 1: Aerodromes Design and Operations	03/08 - 07/08	Live sessions	Airports
119	Fuel Tank Safety	03/08 - 04/08	Amman	Maintenance
120	Optical distribution networks (FTTH)	03/08 - 21/08	Amman	Air Navigation Services
121	Passenger Handling (Basic)	03/08 - 07/08	Live sessions	Ground Operations
122	Safety Risk Management	03/08 - 05/08	Amman	Safety
123	Climate Change and Aviation	04/08 - 07/08	Live sessions	Fuel & Environment
124	Quality Management System	04/08 - 07/08	Live sessions	Quality
125	Fundamentals of Human Resources	05/08 - 07/08	Amman	HR and Development
126	Cargo Supply Chain and Transport Modes	10/08 - 14/08	Live sessions	Cargo
127	Advanced Airport Operations Management	10/08 - 14/08	Amman	Airports
128	Advanced Airport Operations Management	10/08 - 14/08	Amman	Airports
129	Airline Operations and Management	10/08 - 14/08	Live sessions	Airline Management
130	Crisis Management for Station Managers	10/08 - 14/08	Live sessions	Emergency Response
131	Passenger Proration	10/08 - 14/08	Amman	Marketing & Sales
132	The Art of Power Supplying in ANSPs (Advanced)	10/08 - 21/08	Amman	Air Navigation Services
133	Introduction to Aviation Insurance	12/08 - 14/08	Amman	Air Law & Agreements

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134	Accomplishment of Diploma Certificates	17/08 - 28/08	Cairo	Aviation Medicine
135	Airport Route Development and Commercial Management	17/08 - 21/08	Live sessions	Airports
136	Contract Negotiation	17/08 - 19/08	Amman	Air Law & Agreements
137	DGR for Processing and Accepting DG consignments - Initial	17/08 - 21/08	Amman	DGR
138	How to establish a lean & efficient staffing structure	17/08 - 19/08	Live sessions	HR and Development
139	Cost Accounting for Control and Decision Making	18/08 - 21/08	Cairo	Finance & Accounting
140	Public Relations & Communication	18/08 - 21/08	Cairo	Airline Management
141	Social Media Marketing	18/08 - 21/08	Live sessions	Marketing & Sales
142	Air Traffic Safety Electronics Personnel (ATSEP) Assessor	24/08 - 28/08	Amman	Air Navigation Services
143	Apron Management & Follow Me	24/08 - 28/08	Live sessions	Airports
144	Business Continuity Management (BCM)	24/08 - 28/08	Amman	Airline Management
145	HR Management & Development (Good to Great)	24/08 - 26/08	Live sessions	HR and Development
146	Security Risk and Crisis Management	24/08 - 28/08	Amman	Security
147	SAFA Inspection	25/08 - 28/08	Cairo	Quality
148	Senior Civil Aviation Management	31/08 - 04/09	Live sessions	Civil Aviation

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September				
149	Analysis of Airports and Airlines Relationship	01/09 - 03/09	Live sessions	Airports
150	Conflict Resolution Getting Along in the Workplace	01/09 - 03/09	Live sessions	HR and Development
151	Developing and Implementing Strategy	01/09 - 04/09	Live sessions	HR and Development
152	Documentation Establishment, Issuance & Control System	01/09 - 04/09	Cairo	Quality
153	Air Transport Industry in a New Era: Challenges and Prospects	07/09 - 11/09	Live sessions	Airline Management
154	Airline Agreements and Strategic Alliances	07/09 - 11/09	Live sessions	Airline Management
155	AIS Officer initial	07/09 - 02/10	Cairo	Air Navigation Services
156	Introduction to the Airline Business	07/09 - 11/09	Cairo	Management & Leadership
157	Microwave and Optical Transmission	07/09 - 02/10	Amman	Air Navigation Services
158	Station / Ground Handling Management	07/09 - 11/09	Amman	Ground Operations
159	Train the Trainer	07/09 - 11/09	Cairo	HR and Development
160	Environmental Management in Aviation	08/09 - 11/09	Live sessions	Fuel & Environment
161	Fatigue Management in Aircraft Maintenance	08/09 - 10/09	Live sessions	Maintenance
162	Security Threats Against Aviation	09/09 - 11/09	Amman	Security

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163	Aeronautical Study and Risk Assessment for CAA and Airports staff	14/09 - 18/09	Live sessions	Safety
164	Air Transport System	14/09 - 18/09	Amman	Airports
165	Airport Operations and Management	14/09 - 18/09	Live sessions	Airports
166	Root Cause Analysis	16/09 - 18/09	Cairo	Quality
167	Airports Benchmarking and Performance Evaluation	21/09 - 25/09	Live sessions	Airports
168	Annex 14 Vol. 1: Aerodromes Design and Operations	21/09 - 25/09	Live sessions	Airports
169	Aviation Internal Auditor	21/09 - 25/09	Cairo	Quality
170	Finance for Non-Finance Managers	21/09 - 24/09	Cairo	Finance & Accounting
171	Introduction to Airline Revenue Management	21/09 - 25/09	Amman	Network & Revenue Management
172	Train the Trainer -Safety Management System	21/09 - 25/09	Amman	Safety
173	Contracting in the Airline Industry	22/09 - 25/09	Amman	Air Law & Agreements
174	DGR for Processing and Accepting DG consignments - Recurrent	23/09 - 25/09	Amman	DGR
175	Strategic Talent Management and Succession Planning	23/09 - 25/09	Live sessions	HR and Development
176	Ramp Handling & Services	29/09 - 02/10	Amman	Ground Operations
177	Customer Service & VIP Handling	30/09 - 02/10	Cairo	HR and Development

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178	Ground Operations Management in Airport Environment	30/09 - 02/10	Amman	Ground Operations
October				
179	Air Traffic Safety Electronics Personnel (ATSEP) Qualification: Navigation	05/10 - 16/10	Amman	Air Navigation Services
180	Airline Re-Structuring	05/10 - 08/10	Live sessions	HR and Development
181	Maintenance Production Planning and Control	05/10 - 07/10	Amman	Maintenance
182	TOT for AVSEC	05/10 - 09/10	Amman	Security
183	Airport Slots and Coordination	07/10 - 09/10	Live sessions	Airports
184	Live Animals Transportation Regulations	07/10 - 09/10	Amman	Cargo
185	Measuring Safety Performance	07/10 - 08/10	Live sessions	Safety
186	SMS – Implementation and Control	07/10 - 09/10	Amman	Safety
187	Airport Operations	12/10 - 16/10	Live sessions	Airports
188	AIS Officer Functional training	12/10 - 30/10	Cairo	Air Navigation Services
189	ATSEP-CNS/ATM _ DAT-DS	12/10 - 16/10	Amman	Air Navigation Services
190	Basic Passenger Ground Services	12/10 - 15/10	Amman	Ground Operations
191	Quality Management System	12/10 - 15/10	Cairo	Quality
192	Strategic Marketing Planning for Airlines	12/10 - 16/10	Live sessions	Marketing & Sales

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193	Network Planning and Route Analysis	13/10 - 16/10	Live sessions	Network & Revenue Management
194	Safety Risk Assessment	14/10 - 16/10	Cairo	Safety
195	Lean Six Sigma	19/10 - 23/10	Cairo	Quality
196	DGR for Processing and Accepting DG consignments - Initial	19/10 - 23/10	Amman	DGR
197	Financial Management in Aviation	19/10 - 23/10	Cairo	Finance & Accounting
198	Airline Business Models and Competitive Strategies	20/10 - 23/10	Live sessions	Airline Management
199	International Aviation Law	20/10 - 22/10	Live sessions	Air Law & Agreements
200	Aviation Resilience Management	21/10 - 23/10	Live sessions	Airline Management
201	Airline Revenue Management	26/10 - 30/10	Live sessions	Airline Management
202	Airport Strategic Planning And Management	26/10 - 30/10	Live sessions	Airports
203	Charisma & Media Diplomacy	26/10 - 30/10	Cairo	Management & Leadership
204	Managing sales Opportunities and Risks Assessments	26/10 - 29/10	Live sessions	Marketing & Sales
205	Safety Management Systems (SMS)	26/10 - 30/10	Amman	Safety
206	Decision Making and Problem Solving	28/10 - 30/10	Cairo	HR and Development
November				

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207	Airline Passenger Experience' Understanding through Design Thinking	02/11 - 05/11	Live sessions	Marketing & Sales
208	Airport Inspection	02/11 - 06/11	Live sessions	Airports
209	Airports Benchmarking and Performance Evaluation	02/11 - 06/11	Live sessions	Airports
210	Benchmarking Flight Costs through Effective KPI Management	02/11 - 06/11	Live sessions	Network & Revenue Management
211	DGR for Processing and Accepting DG consignments - Recurrent	02/11 - 04/11	Amman	DGR
212	Documentation Establishment, Issuance & Control System	02/11 - 05/11	Amman	Quality
213	IOSA Airline Auditor	02/11 - 06/11	Cairo	Quality
214	Managing People Performance	02/11 - 06/11	Live sessions	HR and Development
215	Modern Finance & Procurement	02/11 - 05/11	Cairo	Finance & Accounting
216	Security Management System (SeMS)	02/11 - 06/11	Cairo	Security
217	Standard Ground Handling Agreements	02/11 - 06/11	Amman	Ground Operations
218	Competency-Based Interviewing Skills	03/11 - 06/11	Amman	HR and Development
219	ISAGO Preparation & Implementation for Ground Operations	03/11 - 06/11	Cairo	Ground Operations
220	Advanced Communication Skills	09/11 - 13/11	Live sessions	HR and Development
221	Air Traffic Safety Electronics Personnel (ATSEP) Qualification: Communication	16/11 - 27/11	Amman	Air Navigation Services

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222	Airline Corporate Models and Business Strategies	16/11 - 19/11	Live sessions	Airline Management
223	Airline Economics	16/11 - 20/11	Live sessions	Airline Management
224	Airport Marketing	16/11 - 20/11	Live sessions	Airports
225	Competency-Based Training for Dangerous Goods Instructors	16/11 - 20/11	Cairo	DGR
226	Contract Management in the Aviation Industry	16/11 - 19/11	Amman	Air Law & Agreements
227	Revenue Management Strategies for Maximising Network Optimisation	16/11 - 20/11	Live sessions	Network & Revenue Management
228	Root Cause Analysis	16/11 - 18/11	Live sessions	Quality
229	Satellite Communication System	16/11 - 27/11	Amman	Air Navigation Services
230	Airport Collaborative Decision Making (A-CDM)	23/11 - 27/11	Live sessions	Airports
231	Crisis Leadership	25/11 - 27/11	Cairo	HR and Development
232	Aircraft Turnaround Coordination & oversight operations	30/11 - 03/12	Live sessions	Ground Operations
233	Threat & Risk Audit Matrix (TRAM)	30/11 - 03/12	Cairo	Safety
December				
234	Dynamic Pricing & Revenue Management	01/12 - 04/12	Amman	Airline Management
235	Route Forecasting & Development	01/12 - 04/12	Amman	Network & Revenue Management

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236	Building Performance Management Systems and KPIs	02/12 - 04/12	Amman	HR and Development
237	HR Policies, Manuals, & Codes of Conduct	02/12 - 04/12	Amman	HR and Development
238	Impactful Leadership	02/12 - 04/12	Live sessions	Management & Leadership
239	Advanced Communication Skills	07/12 - 11/12	Cairo	HR and Development
240	Air Traffic Safety Electronics Personnel (ATSEP) Nav aids	07/12 - 11/12	Amman	Air Navigation Services
241	Airport Customer Care	07/12 - 11/12	Amman	Airports
242	Airside Operations - Safety Compliance & Implementation	07/12 - 11/12	Live sessions	Safety
243	ATA 300 STD	07/12 - 09/12	Live sessions	Maintenance
244	Aviation Organizational Behavior	07/12 - 11/12	Cairo	Management & Leadership
245	Quality Management System	07/12 - 10/12	Live sessions	Quality
246	Sustainable Aviation Fuels (SAF)	07/12 - 11/12	Live sessions	Fuel & Environment
247	Advanced Airport Operations Management	14/12 - 18/12	Live sessions	Airports
248	Airline Economics and Financial Management	14/12 - 18/12	Live sessions	Airline Management
249	Airline Leading Practices & Cost Reduction Strategies	14/12 - 18/12	Live sessions	Airline Management
250	Airlines' Advanced Strategic Sales & Marketing	14/12 - 17/12	Live sessions	Marketing & Sales

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251	Airport Emergency Planning (AEP)	14/12 - 18/12	Live sessions	Airports
252	Aviation Audit Techniques	14/12 - 18/12	Live sessions	Quality
253	Behavioral Analysis and Predictive Screening Strategies	14/12 - 17/12	Amman	Security
254	Consumer Protection Rights	14/12 - 18/12	Amman	Air Law & Agreements
255	Aircraft Acquisition and Finance	21/12 - 23/12	Amman	Finance & Accounting
256	Documentation Establishment, Issuance & Control System	21/12 - 24/12	Live sessions	Quality
257	Transforming Learning and Development through AI	28/12 - 30/12	Live sessions	HR and Development