

S.	Course Title	Date	Location	Scope
June				
1	International Civil Aviation Conventions; Chicago and Montreal	27/06 - 15/07	Cairo	Civil Aviation & Airlines
July				
2	Air Cargo Management	04/07 - 07/07	Live sessions	Cargo
3	Airport Management	04/07 - 08/07	Live sessions	Airports
4	Instructional Techniques	04/07 - 08/07	Live sessions	Human Performance
5	Human Resources in Aviation	05/07 - 08/07	Cairo	Human Performance
6	Human Resources in Aviation	05/07 - 08/07	Live sessions	Human Performance
7	Security Threats Against Aviation	06/07 - 07/07	Live sessions	Security
8	Root Cause Analysis	13/07 - 15/07	Cairo	Quality
9	Cargo Skills and Procedures	25/07 - 29/07	Live sessions	Cargo
10	Live Animals Transportation Regulations	27/07 - 29/07	Live sessions	Cargo
August				
11	Aeronautical Study and Risk Assessment for CAA and Airports staff	01/08 - 05/08	Live sessions	Airports
12	Aviation Strategic Planning and Management	01/08 - 12/08	Cairo	Management
13	Basics of Crisis Management & Emergency Response Planning	01/08 - 03/08	Live sessions	Emergency
14	Crew Resource Management (CRM) for Instructors	01/08 - 05/08	Live sessions	Safety

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15	ICAO AVSEC Risk Management workshop	01/08 - 04/08	Amman	Security
16	Station / Ground Handling Management	01/08 - 05/08	Live sessions	Airline Management
17	Disruptive Passengers	02/08 - 03/08	Live sessions	Air Law & Agreements
18	HR challenges and risks during and after the pandemic crisis	02/08 - 04/08	Live sessions	Human Performance
19	Safety Performance Indicators (SPIs)	02/08 - 04/08	Amman	Safety
20	Airport Slots and Coordination	03/08 - 05/08	Cairo	Airports
21	Perishable Cargo Handling	03/08 - 05/08	Live sessions	Cargo
22	Aircraft Weight and Balance	04/08 - 05/08	Amman	Maintenance
23	Airline Response "Go Team"	04/08 - 05/08	Live sessions	Emergency
24	Air Transport System	08/08 - 12/08	Live sessions	Airports
25	Airport Emergency Planning (AEP)	08/08 - 12/08	Live sessions	Airports
26	Dynamic Pricing & Revenue Management	08/08 - 11/08	Live sessions	Revenue
27	Human Resources for Non-Human Resources Managers	08/08 - 10/08	Live sessions	Human Performance
28	Passenger Proration	08/08 - 12/08	Cairo	Marketing & Sales
29	Principles of Air Transport Economics	08/08 - 12/08	Cairo	Airline Management
30	Dangerous Goods Regulations (recurrent) Cat 10	09/08 - 09/08	Live sessions	Cargo

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31	SAFA Essentials	09/08 - 10/08	Live sessions	Safety
32	Airport Operations	15/08 - 19/08	Cairo	Airports
33	Aviation Strategic Planning and Management	15/08 - 26/08	Cairo	Management
34	Baggage Handling (Lost & Found)	15/08 - 18/08	Live sessions	Airlines
35	Dangerous Goods Regulations (initial) Cat 10	15/08 - 17/08	Live sessions	Cargo
36	TOT for Aviation Security	15/08 - 19/08	Live sessions	Security
37	Virtual Trainer	15/08 - 17/08	Live sessions	Human Performance
38	Airline Response "Go Team"	16/08 - 17/08	Amman	Emergency
39	Airline Response 'Family Assistance'	18/08 - 19/08	Amman	Safety
40	Aerodrome Certification (ACM)	22/08 - 26/08	Amman	Airports
41	Analysis of Airports and Airlines Relationship	22/08 - 24/08	Live sessions	Airports
42	Aviation Security Profiling	22/08 - 26/08	Live sessions	Security
43	Aviation Statistical Analysis (Using MS Excel S/W)	22/08 - 26/08	Amman	Airports
44	Dangerous Goods Regulations Recurrent (Cat 6)	22/08 - 24/08	Live sessions	Cargo
45	Financial Management in Aviation	22/08 - 25/08	Live sessions	Finance
46	Essential Skills for New Managers	23/08 - 26/08	Live sessions	Human Performance

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47	Aircraft Acquisition & Finance	29/08 - 30/08	Live sessions	Finance
48	Dangerous Goods Regulations (initial) Cat 11	29/08 - 29/08	Live sessions	Cargo
49	Shipping Perishables	29/08 - 31/08	Cairo	Cargo
50	Dangerous Goods Regulations (recurrent) Cat 11	31/08 - 31/08	Live sessions	Cargo
September				
51	ICAO National Civil Aviation Security Training Program and AVSEC Certification System workshop	04/09 - 11/09	Amman	Security
52	Airport Collaborative Decision Making (A-CDM)	05/09 - 09/09	Live sessions	Airports
53	Consumer Protection Rights	05/09 - 08/09	Live sessions	Air Law & Agreements
54	Developing the Competencies of Airline Country Managers	05/09 - 09/09	Live sessions	Human Performance
55	Finance for Non-Finance Managers	05/09 - 08/09	Live sessions	Finance
56	Human Factors for Ground Operations	05/09 - 09/09	Live sessions	Safety
57	Quality Management System	05/09 - 07/09	Live sessions	Quality
58	Training of Trainers	05/09 - 09/09	Cairo	Human Performance
59	Cost Reduction Through Leadership	07/09 - 09/09	Cairo	Airline Management
60	Documentation Establishment, Issuance and Control System	07/09 - 09/09	Amman	Quality

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61	Airline Economics	12/09 - 16/09	Cairo	Management
62	Airside Safety Operations and Management	12/09 - 15/09	Live sessions	Airports
63	Code Sharing & Interline Agreements	12/09 - 14/09	Live sessions	Airline Management
64	ICAO Cargo & Mail Security	12/09 - 16/09	Live sessions	Security
65	International Aviation Law	12/09 - 15/09	Live sessions	Air Law & Agreements
66	International Criminal Air Law	12/09 - 16/09	Amman	Air Law & Agreements
67	TOT for AVSEC	12/09 - 16/09	Live sessions	Security
68	Brand Management	13/09 - 15/09	Live sessions	Marketing & Sales
69	Strategic Management & Planning	13/09 - 15/09	Live sessions	Airline Management
70	Legal Aspects of Aircraft Accident and Incident Investigations	14/09 - 16/09	Cairo	Air Law & Agreements
71	Disruptive Passengers	15/09 - 16/09	Cairo	Air Law & Agreements
72	Establishment and Management of a Family Assistance Centre	15/09 - 16/09	Live sessions	Emergency
73	Special Assistance Team	15/09 - 16/09	Cairo	Emergency
74	Air Transport Clearances Management	19/09 - 23/09	Amman	Civil Aviation & Airlines
75	Aircraft Maintenance Services Agreements	19/09 - 23/09	Cairo	Maintenance
76	Basic Aviation Medicine	19/09 - 23/09	Live sessions	Aviation Medicine

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77	Human Factors in Aviation	19/09 - 22/09	Live sessions	Safety
78	Fundamentals of Human Resources	20/09 - 22/09	Cairo	Human Performance
79	SMS – Implementation and Control	20/09 - 22/09	Live sessions	Safety
80	Emergency Response Management for Airports and GHAs	21/09 - 23/09	Cairo	Emergency
81	Fundamentals of Human Resources	21/09 - 23/09	Live sessions	Human Performance
82	Aircraft Leasing Management	26/09 - 28/09	Live sessions	Finance
83	Aviation Post-Crisis Leadership Skills	26/09 - 28/09	Live sessions	Human Performance
84	Airline Costing - Measuring the Profitability of Routes and Products	27/09 - 30/09	Cairo	Airlines
85	Occupational Environmental Health in Aviation Facilities	27/09 - 30/09	Amman	Airlines
October				
86	Finance for Non-Financial Managers	03/10 - 07/10	Amman	Finance
87	Station / Ground Handling Management	03/10 - 07/10	Amman	Airline Management
88	Station / Ground Handling Management	03/10 - 07/10	Live sessions	Airline Management
89	Airline Marketing & Sales	04/10 - 07/10	Live sessions	Marketing & Sales
90	Airport Ramp Services	04/10 - 07/10	Live sessions	Ground Operations
91	Cost Reduction Strategies in the Airline Industry	04/10 - 07/10	Live sessions	Revenue

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92	Advanced Aviation Medicine	10/10 - 14/10	Live sessions	Aviation Medicine
93	Aviation Security Management Systems	10/10 - 14/10	Live sessions	Security
94	Network, Fleet and Schedule Planning	10/10 - 14/10	Cairo	Airline Management
95	Safety Management Systems (SMS)	10/10 - 14/10	Live sessions	Safety
96	Cargo Supply Chain and Transport Modes	11/10 - 14/10	Live sessions	Cargo
97	Advanced Sales Strategies for Airlines	11/10 - 14/10	Live sessions	Marketing & Sales
98	Airline Finance & Accounting Management	11/10 - 14/10	Live sessions	Finance
99	Ancillary Revenue for Airline Industry	11/10 - 14/10	Amman	Revenue
100	SMS – Implementation and Control	12/10 - 14/10	Cairo	Safety
101	ICAO Crisis Management	17/10 - 21/10	Live sessions	Security
102	Safety Performance Indicators (SPIs)	17/10 - 19/10	Live sessions	Safety
103	TOT for AVSEC	17/10 - 21/10	Cairo	Security
104	Lean Six Sigma	18/10 - 21/10	Live sessions	Quality
105	Financial Management in Aviation	18/10 - 21/10	Cairo	Finance
106	Training Needs Assessment	24/10 - 26/10	Live sessions	Human Performance
107	Corrosion Prevention	25/10 - 26/10	Amman	Maintenance
November				

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108	Airline Re-Structuring	01/11 - 04/11	Amman	Human Performance
109	ISAGO Preparation & Implementation for Ground Operations	01/11 - 04/11	Cairo	Ground Operations
110	Documents Control Systems	02/11 - 04/11	Live sessions	Quality
111	Aviation Internal Auditor	07/11 - 10/11	Live sessions	Quality
112	Aviation Security Profiling	07/11 - 11/11	Amman	Security
113	Ground Handling Agreements	07/11 - 11/11	Amman	Air Law & Agreements
114	ICAO Cargo & Mail Security	07/11 - 11/11	Amman	Security
115	Standard Ground Handling Agreements	07/11 - 11/11	Live sessions	Air Law & Agreements
116	Airline Selling Skills	08/11 - 10/11	Live sessions	Marketing & Sales
117	Essential Skills for New Managers	08/11 - 11/11	Cairo	Human Performance
118	Passenger Fares & Ticketing - Basic	08/11 - 11/11	Live sessions	Airlines
119	Aircraft Safety Investigation	14/11 - 18/11	Live sessions	Safety
120	Certified Training Instructor (TOT Plus)	14/11 - 18/11	Amman	Human Performance
121	Emergency Response Planning for Aviation	14/11 - 18/11	Cairo	Emergency
122	Negotiation Skills	15/11 - 17/11	Amman	Human Performance
123	Training Coordination	16/11 - 18/11	Cairo	Human Performance

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124	Lean Six Sigma	21/11 - 25/11	Cairo	Quality
125	Consumer Protection Rights	21/11 - 25/11	Amman	Air Law & Agreements
126	Public Relations (P.R.) & Communication	21/11 - 23/11	Live sessions	Airline Management
127	Cost Reduction Through Leadership	22/11 - 24/11	Live sessions	Airline Management
128	Security Risk and Crisis Management	30/11 - 02/12	Amman	Security
December				
129	Customer Service & VIP Handling	05/12 - 07/12	Live sessions	Airline Management
130	SMS For Ground Operations	05/12 - 09/12	Live sessions	Ground Operations
131	Succession Planning	05/12 - 08/12	Amman	Management
132	Aircraft Maintenance for Financiers	06/12 - 09/12	Live sessions	Maintenance
133	Route Forecasting & Development	06/12 - 09/12	Cairo	Revenue
134	Presentation Skills	07/12 - 09/12	Amman	Human Performance
135	Airline Commercial Challenges and Regulatory Issues	12/12 - 16/12	Amman	Marketing & Sales
136	Aviation Medicine Refresher	12/12 - 15/12	Live sessions	Aviation Medicine
137	ICAO National Civil Aviation Security Quality Control Program workshop	19/12 - 23/12	Amman	Security
138	Fuel Efficiency and Conservation	20/12 - 23/12	Cairo	Fuel