

S.	Course Title	Date	Duration	Location	Conducted By
October					
1	Airline Corporate Models & Business Strategies	29/10 - 02/11	5 Days	Cairo	RTC
2	Aeronautical study and Risk Assessment for CAA and Airports staff	07/10 - 11/10	5 Days	Cairo	RTC
3	Cost Accounting for Control and Decision Making	15/10 - 18/10	4 Days	Cairo	RTC
November					
4	Airline Liability & Consumer's Rights	05/11 - 07/11	3 Days	Amman	RTC
5	Aviation Internal Auditor	05/11 - 09/11	5 Days	Cairo	RTC
6	Consumer Protection Rights	05/11 - 09/11	5 Days	Cairo	RTC
7	Crew Resource Management (CRM) for Instructors	05/11 - 09/11	5 Days	Amman	RTC
8	Developing Supervisory & Leadership Skills	05/11 - 09/11	5 Days	Cairo	RTC
9	Key Account Management in Aviation	05/11 - 08/11	4 Days	Cairo	RTC
10	Root Cause Analysis	06/11 - 08/11	3 Days	Cairo	RTC
11	SMS – Implementation and Control	06/11 - 08/11	3 Days	Cairo	RTC
12	Ancillary Revenue for Airline Industry	12/11 - 15/11	4 Days	Cairo	RTC
13	Business Leadership	12/11 - 15/11	4 Days	Amman	RTC
14	ECM (Engine Condition Monitoring)	12/11 - 14/11	3 Days	Cairo	RTC

S.	Course Title	Date	Duration	Location	Conducted By
15	Human Factors for Ground Services for Instructors	12/11 - 16/11	5 Days	Amman	RTC
16	Maximizing Revenues from Frequent Flyer Programs	12/11 - 15/11	4 Days	Cairo	RTC
17	Train the Trainers	12/11 - 16/11	5 Days	Cairo	RTC
18	HR Development & Performance of Training	13/11 - 16/11	4 Days	Amman	RTC
19	Aircraft Turnaround Coordination	19/11 - 23/11	5 Days	Amman	RTC
20	Headhunting & Talent Management	19/11 - 23/11	5 Days	Cairo	RTC
21	Neuro Linguistic Programming (NLP)	19/11 - 21/11	3 Days	Amman	RTC
22	Revenue Management	19/11 - 23/11	5 Days	Cairo	RTC
23	Efficient Strategic Planning	20/11 - 22/11	3 Days	Cairo	RTC
24	Financial Management in Aviation	20/11 - 23/11	4 Days	Amman	RTC
25	Basic Cargo Skills & Procedures	25/11 - 29/11	5 Days	Amman	RTC
26	Aviation Fuel Quality Assurance	26/11 - 28/11	5 Days	Abu Dhabi	RTC
27	Dangerous Goods Regulation (Initial) Cat 01	26/11 - 30/11	5 Days	Amman	RTC
28	Managing People Performance	26/11 - 30/11	5 Days	Amman	RTC
29	Consultative Selling Skills	27/11 - 29/11	3 Days	Cairo	McGill University
30	Aviation security for Airlines (Ground Services)	28/11 - 30/11	3 Days	Amman	RTC

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31	Principles of Air Transport Economics	04/11 - 08/11	5 Days	Cairo	RTC
32	Finance for Non-Finance Managers	11/11 - 15/11	5 Days	Amman	RTC
33	Quality Management System	25/11 - 28/11	4 Days	Cairo	RTC
December					
34	Air Transport Industry in a New Era: Challenges and Prospects	03/12 - 07/12	5 Days	Amman	RTC
35	Marketing In Recession Times	03/12 - 05/12	3 Days	Cairo	RTC
36	TOT for AVSEC	03/12 - 07/12	5 Days	Amman	RTC
37	Fuel Efficiency & Conservation	04/12 - 06/12	3 Days	Cairo	RTC
38	Emergency Response Planning for Aviation	10/12 - 14/12	5 Days	Cairo	RTC
39	International Negotiation Skills	11/12 - 13/12	3 Days	Cairo	RTC
40	Airline Marketing & Sales	17/12 - 21/12	5 Days	Amman	RTC
41	Airport Route Development and Commercial Management	17/12 - 20/12	4 Days	Amman	RTC
42	Aviation Security for National Inspectors	17/12 - 25/12	7 Days	Cairo	ICAO
43	Flight Operations Management Skills	17/12 - 21/12	5 Days	Amman	RTC
44	Total Quality Management	17/12 - 21/12	5 Days	Cairo	RTC
January					

S.	Course Title	Date	Duration	Location	Conducted By
45	Human Resources Management in Aviation	21/01 - 25/01	5 Days	Cairo	RTC
46	Train the Trainers	28/01 - 01/02	5 Days	Cairo	RTC
February					
47	Analysis of Airports and Airlines Relationship	13/02 - 15/02	3 Days	Cairo	RTC
48	Root Cause Analysis	13/02 - 15/02	3 Days	Cairo	RTC
March					
49	Airport Certification	04/03 - 08/03	5 Days	Cairo	RTC
50	Cost Accounting for Control and Decision Making	05/03 - 08/03	4 Days	Amman	RTC
51	Documents Control Systems	11/03 - 14/03	4 Days	Cairo	RTC
April					
52	Aviation Internal Auditor	02/04 - 06/04	5 Days	Tunis Courses	RTC
53	Finance for Non-Finance Managers	15/04 - 19/04	5 Days	Cairo	RTC
June					
54	Airport Operations	24/06 - 05/07	10 Days	Cairo	RTC
55	Revenue Management	24/06 - 28/06	5 Days	Cairo	RTC
July					
56	Lean Six Sigma	08/07 - 12/07	5 Days	Amman	RTC
57	Aviation Statistical Analysis (using EXCEL S/W)	15/07 - 19/07	5 Days	Amman	RTC

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September					
58	Aircraft Turnaround Coordination	09/09 - 13/09	5 Days	Cairo	RTC
59	Total Quality Management	16/09 - 20/09	5 Days	Cairo	RTC