

S.	Course Title	Date	Location	Scope
December				
1	Route Forecasting & Development	06/12 - 09/12	Cairo	Revenue
2	Training Needs Assessment	14/12 - 16/12	Cairo	Human Performance
3	ICAO National Civil Aviation Security Quality Control Program workshop	19/12 - 23/12	Amman	Security
4	Fuel Efficiency and Conservation	20/12 - 23/12	Cairo	Fuel
5	Senior Civil Aviation Management Workshop	26/12 - 30/12	Cairo	Civil Aviation & Airlines
6	Staff Retention	29/12 - 30/12	Amman	Human Performance
7	Human Resources Management in Aviation	05/12 - 08/12	Cairo	Management
8	ATA 300 STD	14/12 - 15/12	Cairo	Cargo
9	Advanced Safety Management Systems	18/12 - 22/12	Amman	Safety
January				
10	Safety Management Systems (SMS)	09/01 - 13/01	Cairo	Safety
11	Inspection and Quality Control System for A/C Component Maintenance	10/01 - 13/01	Cairo	Quality
12	Aviation Standard Maintenance Practices (Air Frame & Power Plant)	11/01 - 13/01	Amman	Maintenance
13	Airport Ramp Services	16/01 - 19/01	Cairo	Ground Operations
14	Airline Response "Go Team"	19/01 - 20/01	Amman	Emergency

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15	Dangerous Goods Regulations Initial (Cat 6)	23/01 - 27/01	Amman	Cargo
16	Airport Operations and Management	30/01 - 03/02	Cairo	Airports
February				
17	Corrosion Prevention and Control	02/02 - 03/02	Amman	Maintenance
18	Consumer Protection Rights	06/02 - 09/02	Dubai Courses	Air Law & Agreements
19	Code Sharing & Interline Agreements	07/02 - 10/02	Amman	Airline Management
20	Aircraft Turnaround Coordination	13/02 - 16/02	Cairo	Airports
21	Negotiation Skills "Bilateral Agreements in Air Transport"	14/02 - 17/02	Cairo	Airline Management
22	Air Cargo Management	15/02 - 17/02	Amman	Cargo
23	Customer Service & VIP Handling	15/02 - 17/02	Cairo	Airline Management
24	Aviation Key Performance Indicators & Optimization	20/02 - 24/02	Amman	Airports
25	Dangerous Goods Regulations Course CAT 8	20/02 - 21/02	Amman	Cargo
26	Negotiation Skills	20/02 - 22/02	Amman	Human Performance
27	Managing Sales: Opportunities and Risks	21/02 - 24/02	Amman	Marketing & Sales
28	Occupational Health and Safety Administration (OSHA)	22/02 - 24/02	Cairo	Safety
29	Change Management	27/02 - 01/03	Amman	Human Performance

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30	ICAO AVSEC Certification Systems workshop	27/02 - 03/03	Cairo	Security
March				
31	Fuel Tank Safety	02/03 - 03/03	Amman	Maintenance
32	Aviation Waste Management	06/03 - 10/03	Cairo	Airports
33	Root Cause Analysis	08/03 - 10/03	Cairo	Quality
34	Basic Aviation Medicine	13/03 - 17/03	Cairo	Aviation Medicine
35	Shipping Perishables	16/03 - 17/03	Amman	Cargo
36	Aviation Resilience Management	20/03 - 22/03	Amman	Management
37	Human Factors In Aviation	20/03 - 22/03	Cairo	Human Performance
38	ICAO National Civil Aviation Security Program	20/03 - 24/03	Cairo	Security
39	Crew Scheduling and Duty Time Limitation and Rest requirement	27/03 - 31/03	Amman	Safety
40	Dangerous Goods Regulations Recurrent (Cat 6)	27/03 - 31/03	Amman	Cargo
41	Project Management	28/03 - 31/03	Amman	Management
May				
42	International Aviation Law	08/05 - 12/05	Amman	Air Law & Agreements
43	SAFA Inspection	08/05 - 11/05	Cairo	Quality

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44	Training of Trainers	08/05 - 12/05	Amman	Human Performance
45	Basic Cargo Skills & Procedures	15/05 - 19/05	Amman	Cargo
46	Branding Strategies & Management	15/05 - 17/05	Amman	Marketing & Sales
47	Fuel Efficiency and Conservation	16/05 - 19/05	Cairo	Fuel
48	First Aid	18/05 - 19/05	Cairo	Aviation Medicine
49	Dangerous Goods Regulations Recurrent (Cat 6)	22/05 - 26/05	Amman	Cargo
50	Station / Ground Services Provider Management	22/05 - 26/05	Cairo	Airline Management
51	Customer Service Program Post-Pandemic	24/05 - 26/05	Cairo	Airline Management
52	Crew Resource Management- CRM	29/05 - 31/05	Amman	Security
53	Maintenance Production Planning and Control	29/05 - 31/05	Amman	Maintenance
54	Staff Retention	29/05 - 31/05	Amman	Human Performance
June				
55	Leadership and Decision Making	05/06 - 07/06	Amman	Human Performance
56	Job Descriptions & Job Evaluation	06/06 - 09/06	Amman	Management
57	Electrical Practices & Tools (EWIS)	07/06 - 09/06	Amman	Maintenance
58	Air Law for Non-Lawyers	12/06 - 16/06	Amman	Air Law & Agreements

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59	Aviation Audit Techniques	12/06 - 16/06	Cairo	Quality
60	Cargo Supply Chain	14/06 - 16/06	Amman	Cargo
61	Dangerous Goods Regulations Course CAT 8	19/06 - 20/06	Amman	Cargo
62	EASA Aviation Legislation	19/06 - 23/06	Cairo	Quality
63	Safety Management System (SMS)	19/06 - 23/06	Amman	Safety
64	Aviation Security Profiling Passenger Predictions Based on Behavior Analysis	20/06 - 23/06	Amman	Security
65	Airside Operations - Safety Compliance & Implementation	26/06 - 30/06	Cairo	Safety
July				
66	Crew Resource Management (CRM) for Instructors	03/07 - 07/07	Amman	Safety
67	ICAO National AVSEC Instructors	03/07 - 07/07	Cairo	Security
68	Cost Reduction Strategies in the Airline Industry	04/07 - 07/07	Amman	Revenue
69	Business Succession Planning	05/07 - 07/07	Amman	Airline Management
70	Airline Commercial Challenges and Regulatory Issues	17/07 - 21/07	Amman	Marketing & Sales
71	Aviation Internal Auditor	17/07 - 21/07	Cairo	Quality
72	International Criminal Aviation Law	17/07 - 21/07	Amman	Air Law & Agreements
73	Occupational Environmental Health in Aviation Facilities	18/07 - 21/07	Cairo	Airlines

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74	Airline Marketing and Sales Management	24/07 - 28/07	Amman	Marketing & Sales
75	Dangerous Goods Regulations Recurrent (Cat 6)	24/07 - 28/07	Amman	Cargo
76	Passenger Handling & Services	24/07 - 28/07	Cairo	Ground Operations
77	Air Crew Health education program	25/07 - 27/07	Cairo	Aviation Medicine
78	Corporate Rivalry and Market Power: Competition Issues in Aviation	26/07 - 28/07	Amman	Marketing & Sales
79	Security Management Systems - SeMS	31/07 - 04/08	Amman	Security
August				
80	Airline Economics	01/08 - 04/08	Amman	Airline Management
81	Decision Making and Problem Solving	09/08 - 11/08	Amman	Human Performance
82	Dangerous Goods Regulations Course CAT 8	14/08 - 15/08	Amman	Cargo
83	Documentation Establishment, Issuance & Control System	15/08 - 18/08	Cairo	Quality
84	Instructional Techniques	21/08 - 25/08	Amman	Human Performance
85	Airline Re-Structuring	22/08 - 25/08	Amman	Human Performance
86	Airline Leading Practices & Cost Reduction Strategies	28/08 - 01/09	Amman	Airline Management
September				

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87	Advanced Aviation Medicine	04/09 - 08/09	Cairo	Aviation Medicine
88	Airline Economics and Financial Management	04/09 - 08/09	Amman	Management
89	Developing and Implementing Strategy	05/09 - 08/09	Amman	Human Performance
90	Airline Marketing & Sales Post Pandemic	11/09 - 15/09	Amman	Marketing & Sales
91	Ancillary Revenue for Airline Industry	12/09 - 15/09	Amman	Revenue
92	Carbon Offsets for Aviation	13/09 - 15/09	Cairo	Fuel
93	IOSA Audit	18/09 - 22/09	Cairo	Safety
94	Live Animals Regulations (LAR)	20/09 - 22/09	Amman	Cargo
95	Aircraft Safety Investigation	25/09 - 29/09	Amman	Safety
96	Contracting in the Airline Industry	25/09 - 28/09	Amman	Air Law & Agreements
97	Dangerous Goods Regulations Recurrent (Cat 6)	25/09 - 29/09	Amman	Cargo
98	ISAGO Preparation & Implementation for Ground Operations	25/09 - 29/09	Cairo	Ground Operations
October				
99	Dynamic Pricing & Revenue Management	03/10 - 06/10	Amman	Revenue
100	Advanced Sales Strategies for Airlines	16/10 - 20/10	Amman	Marketing & Sales
101	Quality Audit Techniques	16/10 - 20/10	Cairo	Quality

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102	Advanced Safety Management Systems	23/10 - 27/10	Amman	Safety
103	Dangerous Goods Regulations Course CAT 8	23/10 - 24/10	Amman	Cargo
104	SMS – Implementation and Control	23/10 - 25/10	Amman	Safety
105	Competency-Based Interviewing Skills	24/10 - 27/10	Cairo	Management
106	Dealing with Customers Post Pandemic	25/10 - 27/10	Cairo	Management
November				
107	Crisis Leadership	01/11 - 03/11	Amman	Human Performance
108	Training Needs Analysis	01/11 - 03/11	Amman	Human Performance
109	Security Threats Against Aviation	02/11 - 03/11	Amman	Security
110	Family Assistance Centre and Special Assistance Team Management	08/11 - 10/11	Amman	Emergency
111	Accomplishment of Diploma Certificate	12/11 - 22/11	Cairo	Aviation Medicine
112	Quality Management System	14/11 - 17/11	Cairo	Quality
113	Dangerous Goods Regulations Recurrent (Cat 6)	27/11 - 01/12	Amman	Cargo
114	Route Forecasting & Development	27/11 - 30/11	Amman	Revenue
115	Safety Management Systems (SMS) - Train the Trainer	27/11 - 01/12	Amman	Safety